

**IGNOU REGIONAL CENTRE, KOLKATA**  
**STUDENT GRIEVANCE REDRESSAL CAMP**  
**REPORT FOR 1<sup>ST</sup> NOVEMBER, 2022 12.00 NOON TO 01.00 PM**

Grievance 1.) Respected sir/madam, Name --Aditya Ghosh Enrollment no.--2000495520 Programme--MAAN Rc--28:kolkata The result of MANI003(practicing anthropology) which was held on 30 march 2022 still the results is not declared . When will this be updated? I request the concerned regional centre to kindly evaluate the answer script as soon as possible. I cannot apply for NET jrf examination because of delayed results update 8961390780 ghoshaditya35@gmail.com

Ans: **Marks already forwarded for updation in grade card**

12:06 PM

Name

Grievance 2) Santipriya Mitra

12:13 PM

Name- Santipriya Mitra Mail - santipriyamitra@gmail.com Sir, I am a student of IGNOU, my enrollment no is 2003892054 & my program code is BAPCH. Recently I am facing some issue regarding my study material I still haven't received any study material or any email regarding this. Hereby, I am requesting you to please send me my book so I can start my Study and my assignment numbers are still haven't updated yet please look into this matter. Phone number (6290457559)

Ans: **Please wait email will be send to you shortly.**

Grievance 3) Piyali Das

12:14 PM

I am student of MAPC NAME- PIYALI DAS, ENROLMNT NO- 2003019359, EMAIL- piyali2nd@gmail.com, programme- MAPC, ISSUE- I have applied for practical paper mpcl007 in june TEE 2022 but have no information regarding when there will be practical classes n when we have to submit worksheet for practical and how pr where...n when the viva voce for the same will happen. Study centre is also not helping much in this matter.

Ans: **all practicals of MAPC programmes will be conducted through offline at SC 28158(Asutosh College) practical schedule will be uploaded at [www.rckolkata.ignou.ac.in](http://www.rckolkata.ignou.ac.in) as early as possible.**

Grievance 4) jayita mazumdar

12:14 PM

Name: Jayita Mazumdar Enrolment no. 196160620 Admission year: 2019 Programme code: BAG I want to know about BPCC 134 practical classes and exam. I didn't get any satisfactory reply from RC and SC. Gmail Id: jayita.mazumdar123@gmail.com Ph. No. 8240736625

Ans: **all practicals of Bachelor Psychology programmes(BAPCH , BAG and BDP) will be conducted through offline at SC 28149(women's College). Practical schedule will be uploaded at [www.rckolkata.ignou.ac.in](http://www.rckolkata.ignou.ac.in) as early as possible.**

12:15 PM

<https://www.facebook.com/IGNOUKolkataOfficial>

Grievance 5) ANGAD YADAV

12:15 PM

Name :- Angad Yadav Enroll no :- 191079753 Program:-MADVS Issue:-As per I had applied for my photocopy of Answersheet of subject MDV 115, TEE June 2021.After received my photocopy of answersheet ...I go through my answer sheet I found that one of Answer is not checked evaluate by the evaluators..But issued was solved bhuneshwar evaluation centre but they said they send my retification data SED Delhi ..But my marks not updated By SED department till date I already completed my course. rc kolkata

Ans: **Please send mail to [registrarsed@ignou.ac.in](mailto:registrarsed@ignou.ac.in), [hdrecbbsr@ignou.ac.in](mailto:hdrecbbsr@ignou.ac.in) for the same**

Grievance 6) Subhankar Saha

12:17 PM

I am Subhankar Saha. My Enrolment No : 168092175. I have completed my Bachelor of Arts (BA) from IGNOU in June 2022. My all results are already declared and Grade Card also showing completed but unfortunately I am not able to Register on the Convocation website. Please look into this issue and help me to fill up the convocation form. Regards Subhankar Saha Enrolment No : 168092175 Mobile No- 7865815143 Email ID- [subhankarsaha.caluniv@gmail.com](mailto:subhankarsaha.caluniv@gmail.com)

**Ans : Please wait for registration of convocation**

Grievance 7) RAHUL KUMAR

12:17 PM

Name Rahul Kumar Programme no. Bcaol Session July 2022 Enrollment no 2250150142 Grievance- dear sir I am not able to registering examination on the IGNOU interface show error "program code & enrollment no not found" solve my problem Mobile no 9929188979 Email [rahul9929188979@gmail.com](mailto:rahul9929188979@gmail.com)

**Ans: Please send mail to [registrarsed@ignou.ac.in](mailto:registrarsed@ignou.ac.in) for registration of examination form for BCAOL programme**

Grievance 8) Ashim Deb How can I do prepare desertation for mapc? If there any rules then please guide me I am little bit confused about desertation

**Ans Please follow the hand book of MPCE16,26,36 for preparation of Project of MAPC programme.**

Grievance 9) Subhankar Saha

12:20 PM

Sir / Ma'am I am Subhankar Saha. My Enrolment No : 168092175. I have completed my Bachelor of Arts (BA) from IGNOU. My all results are already declared and Grade Card also showing completed but unfortunately I am not able to Register on the Convocation website, always shows that enrolment number not found. Please look into this issue and help me to fill up the convocation form. Regards Subhankar Saha Enrolment No : 168092175 Mobile No- 78658 15143 Email ID- [subhankarsaha.caluniv@gmail.com](mailto:subhankarsaha.caluniv@gmail.com)

**Ans: Please wait for registration of convocation**

12:20 PM

Grievance 10) Maryam Maryam 2254094772 enrollment number

Susanta Naskar When our Re-Evaluation result and practical result will be updated, I m from MCA RC/SC: 2800 enrollment : 180965160, we are unable to decide which subject need to fillup in exam form.

Anushree Dalui

**Ans : Please mail to [registrarsed@ignou.ac.in](mailto:registrarsed@ignou.ac.in) and [hdrecbbsr@ignou.ac.in](mailto:hdrecbbsr@ignou.ac.in) for the same.**

12:21 PM

Grievance 11) Attended the June TEE without any class, guidance. But what are we supposed to do for practical and project. We are not getting any advice or required support. My stream Code is PGDFSQM.

**Ans: Please contact at SC 28112P for classes of PGDFSQM programme**

Pritika Pal (Raka)

12:23 PM

Grievance 12) sugnik saha

12:24 PM

Name-Sugnik Saha July 2021 Programme Code- PGDFSQM Enroll number- 2107199458 Phone number-9432341064 Email: sugniksaha97@gmail.com Grievance- No counselling has been held since 2021, We had to give our exams without any counselling whatsoever let alone any kind of practicals in this technical course. And now even the December TEE's are coming and we might have to give it that without any counselling regarding our difficulties in these kinds of technical topics, written to grievance but no use

You**Ans: Please contact at SC 28112P for classes & practical of PGDFSQM programme**

12:24 PM

Grievance 13) Enrolment Number : 2004933712 Programme : MHD Regional Centre : Kolkata Query/Grievance : Re-evaluation marks of MHD11 is not declare yet.. Plz declare the result and update the marks in grade card.. its a humble request to you Thank you

**Ans: please mail to [registrarsed@ignou.ac.in](mailto:registrarsed@ignou.ac.in) and [hdrecbbsr@ignou.ac.in](mailto:hdrecbbsr@ignou.ac.in) for the same**

12:26 PM

Grievance 14) Subrata Mondal Enrollment number:2250035600, Email: subrata808090@gmail.com, Query: Do I need to fillup the exam form for December term end exam 2022? I have taken admission in July 2022 session....I can see students from other RCs are filling that exam form who are also a student of July 2022 session...So, I'm now confused.....Also what is the last date of assignment submission for 1st sem July 2022? As far as I know The date has been extended to 30/06/2023. Th November but we have not even got our **Ans: You have not mentioned the programme if your programme is not semester based- then assignment and exam form will be submitted after one year of registration which is June 2023**

Grievance 15) Jeiniya Sarkar

12:28 PM

Sir, Name: Jeiniya Sarkar Session:.2018-2020 Enroll: 187942836 I have been detained by Ignou regarding subject MSW010. I sat for the final year exam and the result was a pass in all subjects except MSW010 and MWSE003. I applied for re-evaluation but with not improvement in marks. I raised tickets, emailed several times, but with no fruitful results. I was well confident that I had written good answers to score enough marks. Lastly I sat for re-examination but there also I received 1 out of 100

**Ans: please mail to [registrarsed@ignou.ac.in](mailto:registrarsed@ignou.ac.in) and [hdrecbbsr@ignou.ac.in](mailto:hdrecbbsr@ignou.ac.in) for the same**

12:28 PM

Grievance 16) prabhakar ambasta

12:28 PM

Prabhakar Prakash Ambasta Program- PGDUPDL ENROLLMENT NO. - 2102084693 TEE- Dec 2021. I had submitted the assignment on 27.11.2021 in hard copy at the study centre and also attended the TEE-Dec2021 held in the month of Mar-2022. But in the marksheet & provisional certificate, TEE-June 2022 is mentioned instead of TEE-Dec2021. Please help. The issue has been mailed to RC Kolkata & assignmentkolkata@ignou.ac.in. But matter has not been resolved yet

Ans: **Please mail to [registrarsed@ignou.ac.in](mailto:registrarsed@ignou.ac.in) for the same**

Grievance 17) Subhankar Saha , **Ans:- you have to wait for registration for convocation**

Ambujh Yadav

12:31 PM

Grievance 18) Piu Dalal

12:31 PM

Name :- PIU MONDAL DALAL Enroll no :- 196052451 Program:- BAG ISSUE:- I appeared for the June 2022 term end Examination. The marks of BPSE141 (subjects from 5th semester) is not updated yet. As I am appearing for competitive exams so I need the marks get updated as early as possible.

Ans **please mail to [registrarsed@ignou.ac.in](mailto:registrarsed@ignou.ac.in), [hdrecbbsr@ignou.ac.in](mailto:hdrecbbsr@ignou.ac.in) for the same. Also attached hall ticket.**

Grievance 19) RAHUL KUMAR

12:32 PM

Hello sir programme no bcaol not available on registration for examination

Ans: **please mail to [registrarsed@ignou.ac.in](mailto:registrarsed@ignou.ac.in) and follow the [www.ignou.ac.in](http://www.ignou.ac.in) web site for any updates**

Grievance 20) RAHUL KUMAR, Not for admission it's for examination

12:35 PM

Ans: **Please mail [registrarsed@ignou.ac.in](mailto:registrarsed@ignou.ac.in)**

Grievance 21) Jeiniya Sarkar

12:36 PM

Sir, Name: Jeiniya Sarkar Session:..... Enroll: 187942836 Detail process: 1. Received Not cleared in initial exam for subjects MSW010(2/100), MSWE003(36/100) 2. Revaluated but same marks came again. 3. Sat for re-examination after 1 year. Now received 1 out of 100 in MSW010.but received 81 in MSWE003. Again applied for re-evaluation. 1 year of my academic career was wasted. My professional life is hampered and even cant appear for NET Even contacted rc kolkata but beared no fruit.

**Ans: Please mail to [hdrecbbsr@ignou.ac.in](mailto:hdrecbbsr@ignou.ac.in) and [registrarsed@ignou.ac.in](mailto:registrarsed@ignou.ac.in) for the same**

Grievance 22) Name : Urmita Das Enrolment no : 2252591297 Programme : MSCDFSM ( July session,2022) Sir, I got my confirmation on 16th Sep,since then didn't get any intimation(through mail or sms) regarding induction meeting ,classes or assignments from RC Kolkata. Even I have no idea about my SC In-charge to whom should I contact to resolve my queries or get help for assignments as submission dates are near as stated by the official site of RC Kolkata,but there is no time slot for my LSC [code-28149].

**Ans: Please follow the [www.rckolkatta.ignou.ac.in](http://www.rckolkatta.ignou.ac.in)**

Grievance 23) RAHUL KUMAR

12:37 PM

Mam i am not found bcaol course code on registration for examination on IGNOU website

**Ans: please [registrarsed@ignou.ac.in](mailto:registrarsed@ignou.ac.in) for the same.**

Grievance 24) Chandranath Bose

12:39 PM

In addition, when I wanted to lodge a follow up to my Grievance on IGRAM, I was not able to view anything as Track Grievance Response Status tab was not working. It just stays on the same page whereas the New Grievance tab seems to be working. I hope my Grievance still floats in the system and is not conveniently wiped off. Resolution of a small but critical issue of mine is still pending for more than a year. This is completely unacceptable.

**Ans:Please contact at Regional Centre Kolkata**

Grievance 25) Neha Pandey

12:39 PM

Enrollment number -196239801 Name- Neha Pandey Application date for re-evaluation- 5th October 2022 Course code- BCOE-144 Control number -2211961610E It is requested to please declare my re-evaluation result of the said subject as soon as possible. It is urgent for my post-graduation, admission.

Thanking you in advance. Neha Pandey

**Ans: Please mail to [hdrecbbsr@ignou.ac.in](mailto:hdrecbbsr@ignou.ac.in) for the same**

Grievance 26) Manisha Rajak

12:42 PM

Name- Manisha Rajak Enroll - 2251184717 Programme-BSWG Email - manisharajak734@gmail.com I took admission in july session 2022 so when to submit first assignment

**Ans: please submit your assignments of 1<sup>st</sup> yr course on the month of March, 2023 at your study centre**

Grievance 27) Prity Murarka

12:46 PM

Enrolment Number : 2004933712 Programme : MHD Regional Centre : Kolkata Name-Prity Keshan Query/Grievance : Re-evaluation marks of MHD11 is not declare yet.. Plz declare the result and update the marks in grade card.. its a humble request to you Thank you

**Ans : Please mail to [hdrecbbsr@ignou.ac.in](mailto:hdrecbbsr@ignou.ac.in)**

Grievance 28)Enrolment no 2107258782

**Ans:Your assignments are being evaluated at the study centre. A mail has been sent to send your marks to the study centre.**

Grievance 29)Enrolment no 2106819852

**Ans:Your assignments are being evaluated at the study centre. A mail has been sent to send your marks to the study centre.**

Grievance 30)Enrolment no 180940200

**Ans:The marks for MTE 10 entered in ARSMS portal. The SED will update in GC in due course of time.**

Grievance 31)Enrolment no 191081688

**Ans:The marks for ESO 16 entered in ARSMS portal. The SED will update in GC in due course of time.**

Grievance 32) Enrolment no 191058617

**Ans:The marks for BPC -05 and BPC -06 entered in ARSMS portal. The SED will update in GC in due course of time.**

Grievance 33)Enrolment no 196229438

**Ans: Please ask the learner to write course codes of three pending assignments.**

Grievance 34) Enrolment no 186372801

**Ans:The marks for EPS -03 and EPS -15 entered in ARSMS portal. The SED will update in GC in due course of time.**

Grievance 35) Enrolment no 196115079

**Ans:The marks for BEGLA-135, 136 and BEGAE 182 entered in ARSMS portal. The SED will update in GC in due course of time.**

Grievance 36) Enrolment no 2107258782

**Ans: Please ask the learner to write course codes of three pending assignments.**

Grievance 37) Enrolment no 2004868284

**Ans:Please ask the learner to write course codes of pending assignments.**

Grievance 38) Enrolment no 187932351

**Ans:Your assignments BPY 001 and 002 have been sent for evaluation.**

Grievance 39) Enrolment no 2107008000

**Ans:Your assignments are being evaluated at the study centre. A mail has been sent to send your marks to the study centre.**

Grievance 40) Enrolment no 196206598

**Ans: Please ask the learner to write course codes of pending assignments.**

Grievance 41) Enrolment no 191054950

**Ans: BEGE 102 marks entered into the ARSMS portal. For ACC1, EHD 04 and BHDE 107 , an e mail sent to the study centre to send the marks.**

Grievance 42) Enrolment no 196189778

**Ans: Your assignments BUDC 131 and 132 have been sent for evaluation.**

Grievance 43) Enrolment no 2251184717

**Ans: The learner will submit her assignment on 31.3.2023.**

Grievance 44 )Enrolment no 187140767

**Ans: Your assignments FST 01 and BEGE 105 have been sent for evaluation**

Grievance 45) Enrolment no 2006395220

**Ans: Your assignment marks forwarded to IGNOU HQrs for updation in Grade card after 10-15 days.**

Grievance 46) Enrolment no 191051718

**Ans: Your assignments are being evaluated at the study centre. A mail has been sent to send your marks to the study centre.**

Grievance 47) Enrolment no 2105193949

**Ans: Your assignments are being evaluated at the study centre. A mail has been sent to send your marks to the study centre.**

Grievance 48) Enrolment no 183628330

**Ans: MS 56 and 57 have been sent for evaluation.**

Grievance 49) Enrolment no 2101367385

**Ans: BSHF 101 marks are entered in ARSMS portal.**

Grievance 50) Enrolment no 187125993

**Ans: BPCE -13 and 17 marks are entered in ARSMS portal.**

Grievance 51) Enrolment no 225035600

**Ans: Please ask the learner to write program code and course code.**

Grievance 52) Enrolment no 2002815921

**Ans: BHIC 132 marks entered in the ARSMS portal.**

Grievance 53) Enrolment no 196081287

**Ans: Your BEGE145, BEGS185, BHDE144, BEGE142 Marks not received at study centre. We have informed study centre to send the your assignment marks at the earliest possible.**

Grievance 54) Enrolment no 196052451

**Ans: Your assignment marks yet to be received our study centre-2842. We have requested the study centre to send your marks.**

Grievance 55) Enrolment no 196202250

**Ans: Your BEVAE181, BEGLA135, BEGLA136 , BCOC131, BEGAE182 assignment marks forwarded to IGNOU HQ for updation**

Grievance 56) Enrolment no 2006528690

**Ans: Please check your grade card. All assignment marks update except MANE002. MANE002 assignment marks forwarded to IGNOU HQ for updation.**

Grievance 57) Enrolment no 2100309569

**Ans: The marks of the pending assignments have been entered into the ARSMS portal.**

Grievance 58) Enrolment no 2003891968.

**Ans: All other assignment marks except BCOC 134 have been entered in the ARSMS portal.**

Grievance 59) Enrolment no 2100299917

**Ans: Your assignment marks forwarded to IGNOU HQ for updation in Grade card.**